



1divinetouch <1divinetouch@gmail.com>

Excellent Job!

★ Message

HRHeli <hrheli@hrheli.com>

Thu, Dec 20, 2012 at 4:42 PM

To: 1divinetouch@gmail.com

I just wanted to pass along a quick note of thanks for the excellent job you did on detailing our aircraft.

I know that our MU-2 was a very difficult, and dirty, job. I admired your tenacity to stick with the job and work late to get it done, even though I know it took longer than what you had anticipated. I was also impressed with the quality of your work and your ability to tackle some of the tough areas. Inside and out, the aircraft looked great.

And lastly, I like that you stuck to your quoted price, even though it turned out to be a bigger, longer, job than you thought. That shows the sign of a business owner that will stick to his word and is someone you can trust to do what he says he going to do...at the price he said he was going to do it. And that's when I'm more than happy to pay a little extra when I see you've gone above and beyond, and you didn't even mention raising the price any.

Thanks!

Dave Hynes, DO

Hampton Roads Charter Service

757-488-9044 - office

757-406-9044 - mobile